How to Reset Your Password In STARR

1. To access STARR load an internet browser on your machine and enter the following address:

   https://starr.arlingtonva.us

   Figure – Internet Explorer Address Bar

2. Once on the home page select **<Forgot Password?>.**
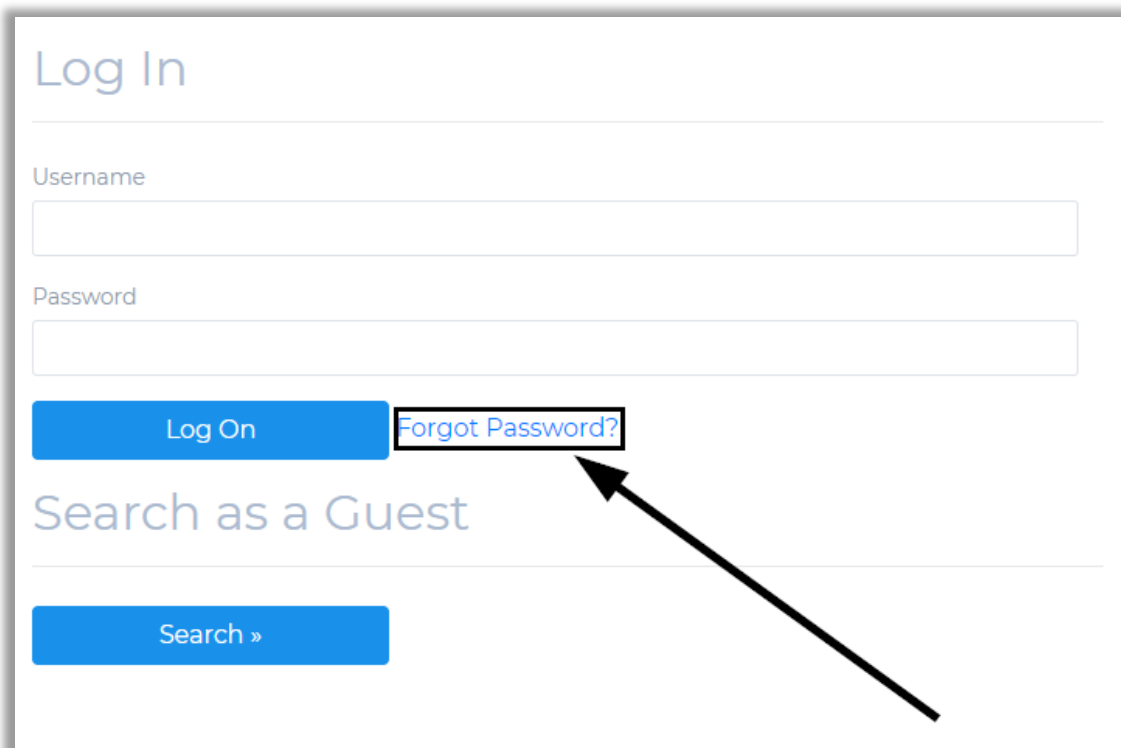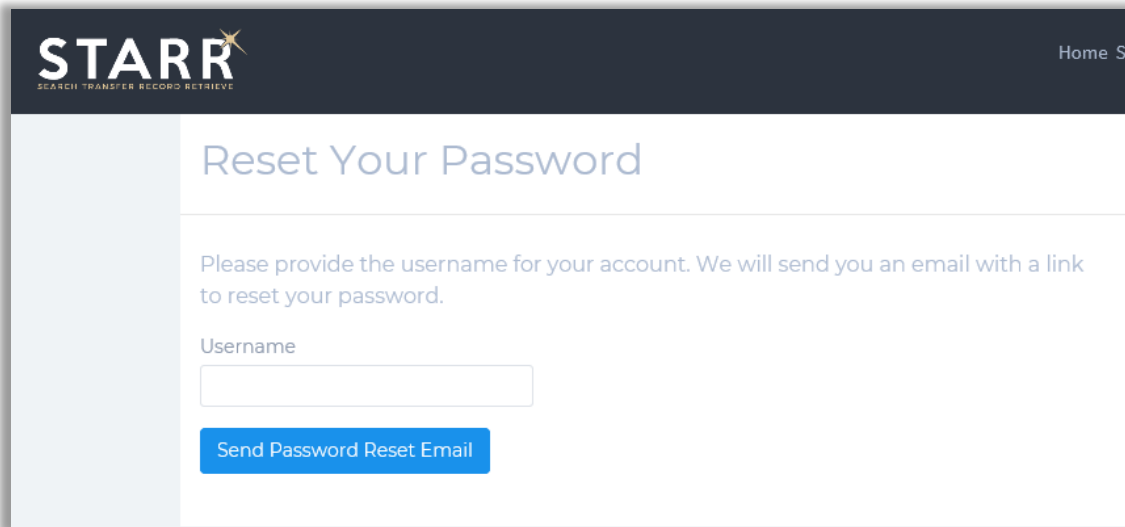

   Figure – STARR Home Page

3. Enter your username into the field if you are an existing user of the system and select **<Send Password Reset Email>**. _If you do not get a password reset email or you do not have an account_ with STARR please contact the County Probate Office for further assistance.

Figure – Reset Password Screen

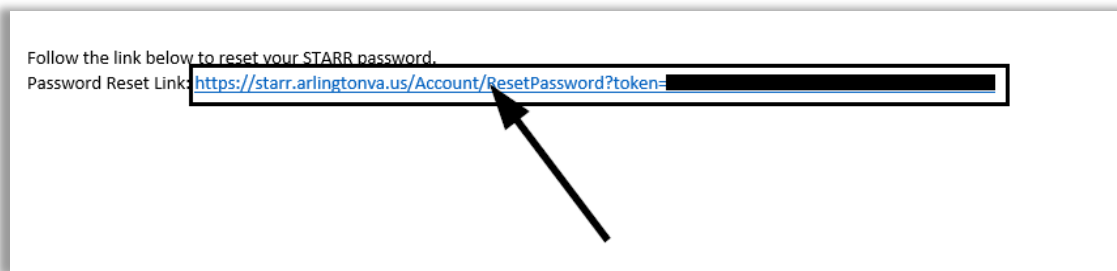4. Open email from STARR in your inbox then click and follow the email link.

Figure – Reset Password Email

5. Enter a new password and confirm it in the following window. Select **<Change Password>.**

Figure – Reset Password Screen

6. After changing your password, you should see a green message bar saying it was reset successfully.

Figure – Successful Reset Password Screen